

One Year

with Newcastle's light rail

17 Feb 2019
Community
Open Day

18 Feb 2019
Start of
customer
services

25 Apr 2019
Anzac Day

20 Sept 2019
Highest number
of customers
on a single
weekday

22-24 Nov 2019
Newcastle 500

5 Dec 2019
One millionth
customer

18 Feb 2020
Happy Birthday
Light Rail



Around
1,280,000
customers in the first year
of operations



Close to
99%
on time running



Almost **half** of all customers
connected to the light rail
from a different service

Average customers

Weekday
average: > **3,750**

Saturday
average: > **2,750**

Sunday
average: > **2,500**

Customers

Adults
nearly
40%

Senior/
pensioners
25%

Concession
close to
10%

Contactless
payment over
10%

There were over:
78,500
trips scheduled in one year,
more than
212,000km
worth of trips in total



That's **5.3** times the
earth's circumference

